

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Friday, January 23, 2015 8:18 AM  
**To:** 'Ryan Shrum'  
**Subject:** RE: SC Cease & Desist on Uber

**RECEIVED**

JAN 23 2015

Dear Mr. Shrum:

**PSC SC  
MAIL / DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

*Hope H. Adams*  
*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

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**From:** Ryan Shrum [<mailto:ryan@ryanshrum.com>]  
**Sent:** Friday, January 16, 2015 4:48 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** SC Cease & Desist on Uber

To whom this may concern:

I write you disappointed after reading of the cease and desist passed placed on Uber in South Carolina. As someone who has trusted Uber a number of times—in six different cities—with my safe and affordable ride home, I urge you to reconsider.

Since Uber's arrival in Charleston and my first experience, I have done nothing but praise the company and the service it provides to people like myself. I've ridden drunk; I've ridden sober; I've ridden alone; I've ridden with my wife; I've ridden with my 60+ year old parents; but most importantly, I rode SAFE—which I can't say for other taxi services I've used since moving to Charleston in 2010. We in Charleston are all familiar with the inconsistent fares around town. While I've since moved further from downtown Charleston, all of my Uber rides have been to my new Johns Island address. The difference in fare from the standard taxi service and the Uber ride you ask? About \$15—not to mention the pleasant conversation I've always had with my Uber drivers compared to the feeling of, "I hope I make it back to my house alive," in a standard taxicab (I'll point out that isn't always the case, but more frequent than not).

After learning of Uber and experiencing what I consider to be a fantastic business model, I have done nothing but share the good word. My 60 year old mother has taken an Uber, alone, coming home from a wine night with

her girlfriends—she wouldn't have been caught dead in a standard taxi for fear of safety. *How many businesses that operate every day would you recommend your 60 year old mother to in the State of South Carolina to?*

I'm sure there is good reason for stopping Uber's service—which I hope we find out. We (representing my family of 4) trust you will weigh the opinions and testimonies of the South Carolina residents and frequent users of Uber and the great service they provide your South Carolinians. Again, I encourage you to reflect on this decision and keep Uber, which is providing jobs, operating as normal.

Thank you for your time and consideration,

Ryan Shrum

[ryan@ryanshrum.com](mailto:ryan@ryanshrum.com)

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Friday, January 23, 2015 8:19 AM  
**To:** 'Kiran Patel'  
**Subject:** RE: Uber Issue

RECEIVED

JAN 23 2015

PSC SC  
MAIL / DMS

Dear Kiran Patel:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

*Hope H. Adams*  
*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

**From:** Kiran Patel [<mailto:kiranp8976@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:48 PM  
**To:** PSC\_Contact  
**Subject:** Uber Issue

Public Service Commission,

I just wanted to notify PSC that by removing ridesharing from South Carolina hurts thousands of small business entrepreneurs like me, who rely on the platform to make a living. I truly hope the commission reconsiders the Uber ban in South Carolina.

Uber driver,  
Kiran

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Friday, January 23, 2015 8:19 AM  
**To:** 'David Johnstone'  
**Subject:** RE: Uber

RECEIVED

JAN 23 2015

PSC SC  
MAIL / DMS

Dear Mr. Johnstone:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

*Hope H. Adams*  
*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

**From:** David Johnstone [<mailto:dvdjhnstn@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:48 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Uber

Please reconsider your opposition to Uber. This innovative company provides easy, affordable transportation to the public. I know nothing but positive experiences by those who have used this service to connect to willing drivers for those in need. Please continue to work with the company to understand the scope of concerns from who use the service.

David Johnstone.

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David M. Johnstone

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Friday, January 23, 2015 8:20 AM  
**To:** '1985justin.coleman'  
**Subject:** RE: I love uber

RECEIVED

JAN 23 2015

Dear Mr. Coleman:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina and forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

*Hope H. Adams*  
*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

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**From:** 1985justin.coleman [<mailto:1985justin.coleman@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:48 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** I love uber

I love uber, it's an excellent, easy, safe, clean, timely way to get from point a to point b. I don't understand what the fuss is about. They do a great job. If the consumer picks uber, why is it any body's responsibility to say yes or no. Isn't it a individuals choice?

You wouldn't outlaw Pepsi because Coke said so. As long as the guidelines are laid out and the drivers follow them, really shouldn't be a problem. Thank you.

Sent from my T-Mobile 4G LTE Device

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Friday, January 23, 2015 9:00 AM  
**To:** 'mgingram66'  
**Subject:** RE: Don't Block Uber!

**RECEIVED**

JAN 23 2015

Dear Ms. Ingram:

**PSC SC  
MAIL / DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

*Hope H. Adams*  
*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

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**From:** mgingram66 [<mailto:mgingram66@yahoo.com>]  
**Sent:** Friday, January 16, 2015 4:46 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Don't Block Uber!

Please reconsider your stance on Uber. I have only taken one taxi in Columbia in the 18 years I have lived here and I swore I would never do that again. The car was old and scary.

Taxi's are not appealing to young adults. If we want to discourage drinking and driving we need to keep a hip alternative to getting home safely.

Thank you,

**Mandie Ingram**  
Sent via the Samsung GALAXY S® 5, an AT&T 4G LTE smartphone